

Cascades in Automation and Technology Adoption

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Introduction



Theoretical Literature

- Standard Herding: Banerjee (1992), **Bikhchandani et al. (1992)**
 - Uncertainty in values & private information
 - Sequential decision making (*exogenous queue*)
 - Observable actions

⇒ Occurrence of cascades: “Imitation dominates information”
- Endogeneizing queue order
 - Investment decision (Chamley & Gale, 1994)
 - Technology adoption (Kasahara, 2015)
- Interdependent values (Payoff externalities)
 - Pure network effect (Dasgupta, 2000)
 - Adoption reveals true state (Choi, 1997)

Experimental & Empiric Literature

- Herding behavior experimentally established
 - Standard Cascading (Anderson & Holt, 1997)
 - Limited reasoning depth (Kübler & Weizsäcker, 2004)
 - Herding with payoff externalities (Drehmann et al., 2006)
- Empirical evidence for technology adoption cascades
 - Agricultural sector (Rogers, 1974; Chatzimichael et al., 2014)
 - Plank roads (Bikhchandani et al, 1998)
 - Bank branches (Chaudhuri et al., 1997)
 - E-Commerce (Walden & Browne, 2003)

Baseline Model: Setup

- Values (= Profits) independent \Rightarrow isolated monopolies
- Unknown state $s \in \{H, L\}$ with $\mathbb{P}[s = 1] = p^s$: success of innovation
- Firm $i \in \{1, \dots, n\}$: adopt ($a_i = 1$) or omit ($a_i = 0$)
- Private signal $\theta_i \in \{0, 1\}$ with $\mathbb{P}[\theta_i = \mathbf{1}_s(H)] = \lambda \geq 0.5$
- Profits $\pi(a_i, s)$ such that $\pi(1, H) > \pi(0, s) > \pi(1, L)$
- Firm's belief $\beta(\mathcal{I}_i) = \mathbb{P}[s = 1 | \mathcal{I}_i]$ given available information \mathcal{I}_i

Baseline Model: Firm Behavior

- Firms maximize expected profit given available information \mathcal{I}_i
- Indifference between adopting and omitting at threshold $\bar{\beta}$:

$$\begin{aligned}\mathbb{E}_\beta[\pi(1, s)] &= \beta\pi(1, H) + (1 - \beta)\pi(1, L) \\ &= \pi(1, L) + \beta(\pi(1, H) - \pi(1, L)) = \pi(0, s)\end{aligned}$$

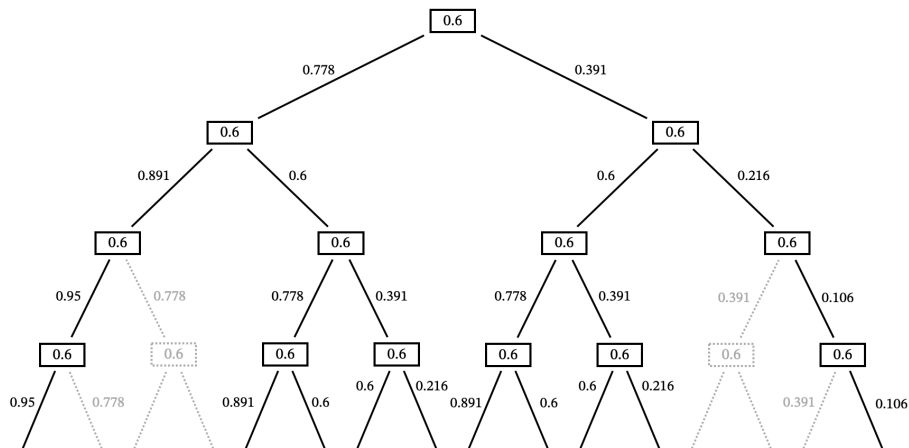
$$\bar{\beta} := \frac{\pi(0, s) - \pi(1, L)}{\pi(1, H) - \pi(1, L)} \in (0, 1)$$

- Adopt ($a_i = 1$) whenever $\beta(\mathcal{I}_i) > \bar{\beta}$, omit ($a_i = 0$) if $\beta(\mathcal{I}_i) < \bar{\beta}$
- Indifference $\beta(\mathcal{I}_i) = \bar{\beta}$: Follow private signal, $a_i = \theta_i$

Baseline Model: Innovation Cascades

- Use observable actions to make inference about previous signals
 \Rightarrow Two components of information $\mathcal{I}_i = (\mathcal{I}_{i-1}, \theta_i)$
- \mathcal{I}_j sufficiently described by $\Delta_j^a = \Sigma \mathbf{1}_{a_k}(1) - \Sigma \mathbf{1}_{a_k}(0) = 2\Sigma a_k - j$
- Three classes of behavior possible
 - 1 $\beta(\Delta_{i-1}^a, 1) > \bar{\beta} > \beta(\Delta_{i-1}^a, 0)$: Continue $a_i = \theta_i$
 - 2 $\beta(\Delta_{i-1}^a, \theta_i) > \bar{\beta}$: Adoption cascade with $a_i = 1$
 - 3 $\beta(\Delta_{i-1}^a, \theta_i) < \bar{\beta}$: Omission cascade with $a_i = 0$
- Cascades are absorbing ($\mathcal{I}_j = (\Delta_{i_c}^a, \theta_j)$) when emerged at $i_c < j$

Baseline Model: Example



$$\Delta_i^a = 0, \theta_i = 1 : \beta(0, 1) = \frac{p^s \lambda}{p^s \lambda + (1-p^s)(1-\lambda)} = \frac{0.6 \cdot 0.7}{0.6 \cdot 0.7 + 0.4 \cdot 0.3} = \frac{7}{9} \approx 0.778$$

Competitive Model: Setup

- Values (= Profits) interdependent \Rightarrow competing firms
- Unchanged general framework (decision structure, signal space)
- Profits $\pi_i(a_i, s)$ such that $\pi_i(1, H) > \pi(0, s) > \pi(1, L)$
 \Rightarrow Heterogeneous profit of successful adoption
- Payoff externalities $V_i(A_{-i}, s)$ with $A_{-i} = \sum_{j \neq i} a_j$
 - State-dependent: $V_i(\cdot, H) > V_i(\cdot, L)$
 - Increasing: $\partial V_i / \partial A_{-i} > 0$
- Total profits: $\Pi_i(a_i, A_{i-1}, s) = \pi_i(a_i, s) - \gamma V_i(A_{-i}, s)$

Diminishing Adoption Gains

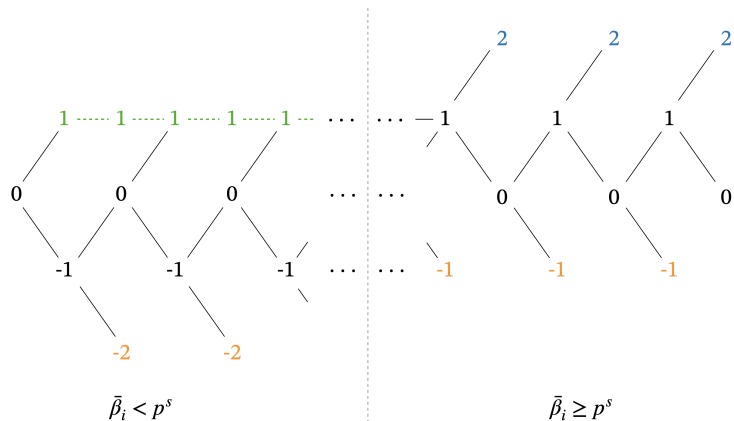
- No competition \implies firms still monopolists ($\gamma = 0$)
- Early adoption more profitable (e.g. hiring advantage)
 $\implies \pi_i(1, H) \geq \pi_j(1, H)$ for $i < j$
- Individual adoption threshold $\bar{\beta}_i$ similar to baseline

$$\bar{\beta}_i := \frac{\pi(0, s) - \pi(1, L)}{\pi_i(1, H) - \pi(1, L)}$$

\implies Increasing adoption threshold: $\bar{\beta}_i \leq \bar{\beta}_j$ for $i < j$

- Adoption attractiveness declines over time

Diminishing Adoption Gains



- Initial adoption cascades only temporary
- Initial omission cascades stable

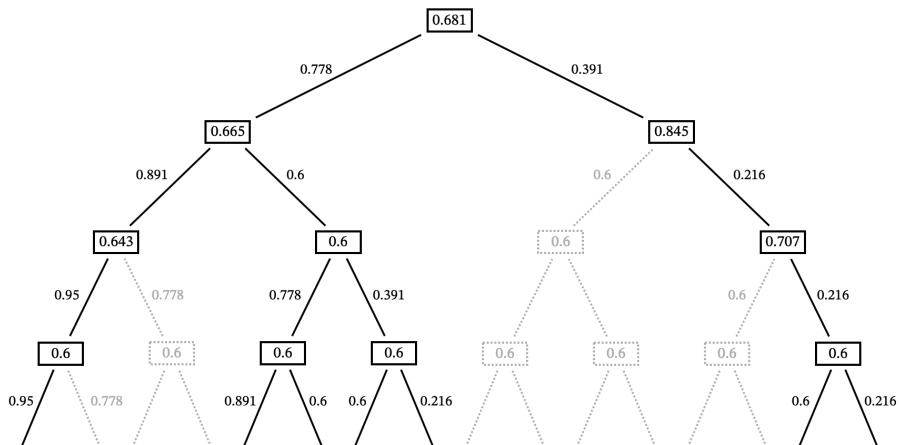
Market Interaction

- Firms compete in substitutes ($\gamma > 0$)
- Both **backward**- and **forward**-looking
 - Not solvable by forward induction \Rightarrow Strategy convergence
- For any signal sequence, $\mathbb{E}_A[V_i | a_i = 1, s] \geq \mathbb{E}_A[V_i | a_i = 0, s]$
- Define the change in thresholds $\zeta_i(\gamma) := \bar{\beta}_i^M(\gamma) - \bar{\beta}_i$

Proposition 1

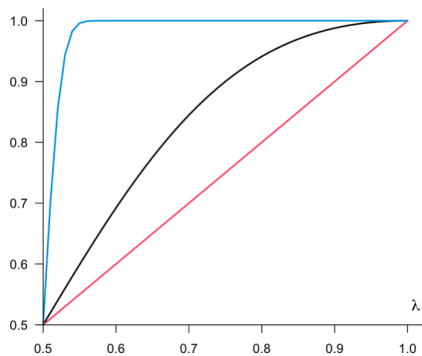
Under fixed strategies, competition between substitutes ($\gamma > 0$) raises the adoption threshold ($\zeta_i(\gamma) > 0$) and competition between complements ($\gamma < 0$) decreases it ($\zeta_i(\gamma) < 0$). Further, the threshold change ζ_i is increasing in competition intensity, i.e., $\partial\zeta_i/\partial\gamma > 0$.

Market Interaction

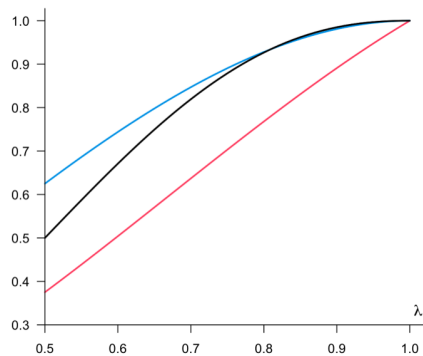


Results

- Probabilities of adoption cascades when $s = H$



Baseline (black), Public Signals (blue), Independent (red)



Baseline (black), Complements (blue), Substitutes (red)

Standard Intervention Methods [BHW]

- ① Policies targeting the correct action
 - Direct aggregate profit maximization
 - Recall $\pi(1, H) > \pi(0, s) > \pi(1, L) \implies a^c = \mathbf{1}_s(H)$

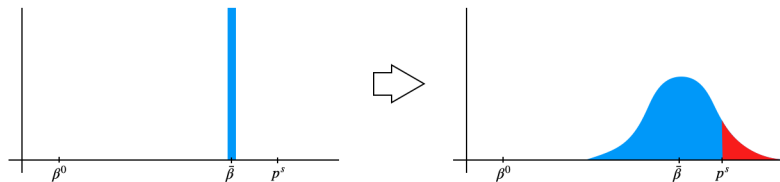
- ② Policies targeting one specific action a^t
 - Ethic, social, environmental concerns
 - National security
 - Consumer welfare (e.g. market consolidation)

\implies Standard BHW policy: public disclosure of θ_G with λ_G

- ① Disrupt any emerging cascade (increase aggregation)
- ② Disrupt opposite cascades of $1 - a^t$

Incentive-based Intervention Methods

- Focus on decision incentives rather than belief formation
 \implies Methods to (indirectly) affect adoption thresholds $\bar{\beta}$
- Indiscriminate Monetary Intervention
 - Subsidize $a^t \implies$ adjusts $\bar{\beta}$ in the correct direction
 - Two-stage mechanism: Balanced by a universal tax
- Order-dependent Monetary Intervention
 - Heterogenize thresholds $\bar{\beta}_i$ (e.g. safeguard tariffs)



Conclusion

- One potential explanation for imitative adoption patterns
- General model of cascades with (asymmetric) payoff externalities
- Missing Micro-foundation of market behavior
- Avenues of further research
 - Two-layer model (\Rightarrow micro-founded fundamentals π_i, V_i)
 - Imperfectly correlated adoption success s_i
 - Asymmetric observability (with *fashion-leaders*)



THE BEST THESIS DEFENSE IS A GOOD THESIS OFFENSE.

References

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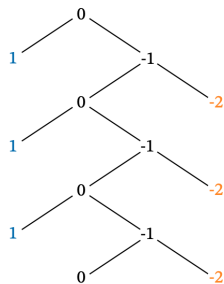
Automation as a Cascade

- Substantial patterns of deautomation (Camilo et al., 2020)
 - Indicative of uncertainty and learning processes
 - Matches instances of *disenchantment discontinuances* (Rogers, 1974)
- Exhibits signs of a technology trend

“Companies new to the space can learn a great deal from early adopters who have invested billions in AI” (McKinsey Digital Report, Feb 2019)
- Data indicates sequential adoption decisions
- Relatively new technologies \implies predominantly private information
- Controversies about decision increases likelihood of observability

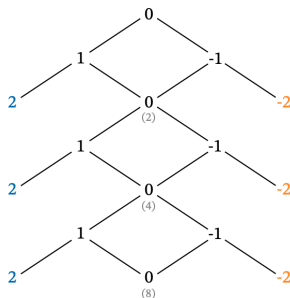
Baseline Model: Threshold Cases

- Starting points of cascades depend on $\bar{\beta}$ relative to p^s



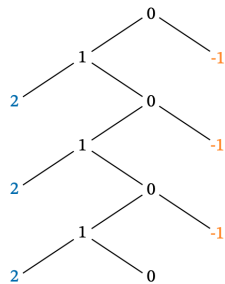
Case 3: $\bar{\beta} < p^s$

$$\Delta_{i-1}^{AC} = 1 \quad \Delta_{i-1}^{OC} = -2$$



Case 1: $\bar{\beta} = p^s$ [BHW '92]

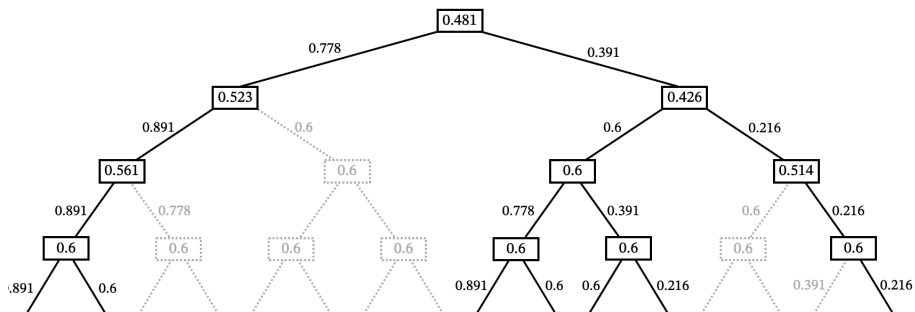
$$\Delta_{i-1}^{AC} = 2 \quad \Delta_{i-1}^{OC} = -2$$



Case 2: $\bar{\beta} > p^s$

$$\Delta_{i-1}^{AC} = 2 \quad \Delta_{i-1}^{OC} = -1$$

Competition with Complements: Example



General Belief Formula

$$\beta(\Delta_{i-1}^a, \theta_i) = \frac{p^s \lambda^{\vartheta_i^+ + \theta_i} (1 - \lambda)^{(1 - \theta_i) - \vartheta_i^-}}{p^s \lambda^{\vartheta_i^+ + \theta_i} (1 - \lambda)^{(1 - \theta_i) - \vartheta_i^-} + (1 - p^s) \lambda^{(1 - \theta_i) - \vartheta_i^-} (1 - \lambda)^{\vartheta_i^+ + \theta_i}}$$

Case 1:

$$\vartheta_i^+ := \text{median}(0, \Delta_{i-1}^a, 2) = \max(0, \min(\Delta_{i-1}^a, 2))$$

$$\vartheta_i^- := \text{median}(-2, \Delta_{i-1}^a, 0) = \min(0, \max(\Delta_{i-1}^a, -2))$$

Case 2:

$$\vartheta_i^+ := \text{median}(0, \Delta_{i-1}^a, 2), \quad \vartheta_i^- := \text{median}(-1, \Delta_{i-1}^a, 0)$$

Case 3:

$$\vartheta_i^+ := \text{median}(0, \Delta_{i-1}^a, 1), \quad \vartheta_i^- := \text{median}(-2, \Delta_{i-1}^a, 0)$$

Market Interaction Threshold

$$\bar{\beta}_i^M(\gamma) := \frac{\pi(0, s) - \pi(1, L) + \gamma \Delta V_i^L}{\pi_i(1, H) - \pi(1, L) + \gamma(\Delta V_i^L - \Delta V_i^H)}$$

where $\Delta V_i^s := \mathbb{E}_A[V_i|1, s] - \mathbb{E}_A[V_i|0, s]$

with $\mathbb{E}_A[V_i|a_i, s] := \mathbb{E}[V_i(A_{-i}, s)|a_1, \dots, a_i, s]$

Cascading Probabilities

Ex-Post Probabilities (Case 1)

$$p^{\text{cor}} = \frac{\lambda^2}{1 - 2\lambda(1 - \lambda)}$$

$$p^{\text{inc}} = \frac{(1 - \lambda)^2}{1 - 2\lambda(1 - \lambda)}$$

$$p^{\text{noc}} = 0$$

Ex-Ante Probabilities (Case 1)

$$p^{\text{ad}} = \frac{p^s \lambda^2 + (1 - p^s)(1 - \lambda)^2}{1 - 2\lambda(1 - \lambda)}$$

$$p^{\text{om}} = \frac{p^s(1 - \lambda)^2 + (1 - p^s)\lambda^2}{1 - 2\lambda(1 - \lambda)}$$

$$p^{\text{no}} = 0$$

Cascade Probabilities by Cases

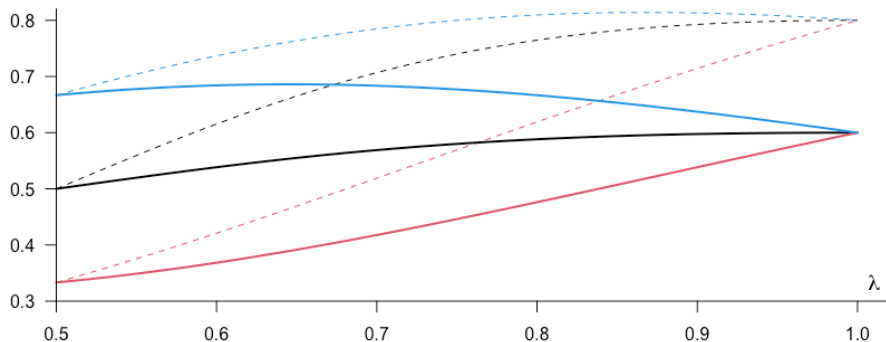


Figure: Probability of ending up in an adoption cascade in the limit ($n \rightarrow \infty$). The black line corresponds to the first case ($\bar{\beta} = p^s$) while the red (blue) line corresponds to the second (third) case with $\bar{\beta} > p^s$ ($\bar{\beta} < p^s$). Dashed lines represent the cascade probabilities with an increase in p^s .